



**INFO-TEK**  
The Computer Guys

## Managed Services

NetManage

NetSecure

NetFilter

Small and medium-sized businesses find it difficult to consistently hire, train and manage IT staff members with the skills needed to assure network systems are available, efficient and effective, enabling their businesses to run smoothly and profitably.

INFO-TEK staffs certified engineers, including strategic consultants that set us apart from other technology providers. This array of experienced and reliable engineers allows our customers to focus on running their business, not on running Information Technology.

INFO-TEK manages your technology needs so you can manage your business. By using a single vendor to consolidate and manage your computing environment, you can expect reliability of IT business services and applications.

### NetManage – Remote Monitoring and Management

- ▶ Remote Monitoring Services
- ▶ INFO-TEK 24X7 Remote monitoring
- ▶ Initial network audit, discovery & optimization of network resources
- ▶ Proactive and preventative network management
- ▶ Guaranteed service levels (on-site or remote control) depending on outage/issue types
- ▶ Monthly analysis of monitored devices/services
- ▶ Anti-Virus & Anti-Spyware protection
- ▶ Patch Management including deployment
- ▶ Data Backup Monitoring

### NetSecure – Data Security and Backup Services

- ▶ Data security services
- ▶ Automatic offsite nightly backups of all data
- ▶ 24/7/365 monitoring and administration
- ▶ Secure data transmission and storage – meets HIPAA, Gramm-Leach-Bliley and Sarbanes-Oxley compliance requirements
- ▶ Restoral of individual file version access up to 30 days in the past

### NetFilter – Email Security Services

- ▶ Email perimeter security
- ▶ Comprehensive email threat prevention to stop spam, viruses, phishing and directory harvest attacks
- ▶ Zero-hour antivirus protection
- ▶ High availability, fault tolerant email processing

**INFO-TEK manages your technology, so you can focus on your business.**